



**International Federation of Library Associations and Institutions
Knowledge Management Section (SC no. 47)
Annual Report 2009**

The Knowledge Management Section has achieved another productive and fulfilling year for 2009. Guided by the section's mission to provide an international platform to support the development and implementation of a Knowledge Management (KM) culture in libraries, information centers and the profession as a whole, the KM section focused on its work on following strategic areas:

- Raises the awareness of KM among libraries, librarians and their institutions
- Provides relevant education and training
- Identifies and shares best practices
- Promotes evidence-based practice
- Disseminates the results of relevant research
- Creates an interactive virtual repository and forum for gathering and exchanging KM info, encouraging conversations, and
- Maintains close contact with other IFLA Sections and Core activities to integrate KM into IFLA and the library and information community.

Core Activities:

Meetings: August 2009, Milan, Italy

The KM Standing Committee met twice during the Milan Conference. 17 people attended the first meeting and 21 people attended the second meeting. The principle agenda items included communications improvements, Milan open session summaries, publication information, and plans for Gothenburg 2010.

The steering committee plans to update and improve the section's newsletter, brochure, and website. Furthermore, incoming chair Xuemao (Shimo) Wang would like to pursue marketing and re-branding the Knowledge Management section, developing it as a model section within two years.

After the Milan conference, the steering committee leadership team has been meeting monthly via Skype technology. Key work agenda includes: Gothenburg conference programming planning, conference paper evaluation, strategic plan reversion, KM section brochure redesigning, collaboration with other sections, as well as membership recruiting etc.

Conference Program, Milan, Italy:

The satellite meeting, "Removing Barriers to Knowledge Sharing," had excellent content but sparse attendance. Meeting organizers suggested that, if future satellite meetings are held, they should be well-advertised and conveniently-timed. The KM section participated in a 4-hour Open Session on "Social Computing Tools for Learning and Knowledge Sharing." This session, presented in collaboration with the Library and Research Services for Parliaments section and the Information Technology section, drew an audience of around 400 members.

KM also held a 2-hour solo session on "Knowledge Advocacy," which was well-received by the 150-person audience. The Program Development Committee suggests that future sessions should be limited to 3-4 papers, which would encourage more commitment from presenters.

At the 2010 Gothenburg conference, KM would like to collaborate with other IFLA sections again. Plans are underway with the Law section and the Official and Government Publications section to present on the saving of information from the Rwanda tribunal and other such events. The Education and Training section may also collaborate on teaching KM skills to new professionals. For the KM solo session, suggestions included "Global KM," "Influence of UNESCO and Other NGOs," or "Information Society working Group." The steering committee issued a call for papers after the Milan conference closed.

New and Exciting:

The members of KM section use social networks like Facebook, LinkedIn, and twitter. The group 'IFLA KM: The Voice of Global KM' has 77 members on Facebook, and 98 members in LinkedIn. Some interesting discussions were started by several members. We are using a Twitter hashtag, #IFLA KM. Next steps in social networks will include a Flickr group to share pictures from conferences and other events.

We published issue No 7 and 8 of KM newsletter, and will develop a new layout for the newsletter, starting with the No 9 (December 2009) issue.

A KM blog was planned in 2009, and was implemented recently at <http://blogs.ifla.org/km/>

Relationships with Other Bodies:

In 2008, David Stern, Chair of the Knowledge Management Division of SLA expressed interest in working more closely with our Committee. There are no formal interactions with any other organizations at this time.

Membership:

The KM section has 49 regular members, 8 personal members and 2 student members for a total of 59.

Members of the Standing Committee at the end of the Milan Conference, August 2009 are:

Agnes Hajdu Barat
Stuart Basefsky
Theo J. D. Bothma
Leda Bultrini
Lois Mai Chan
Jane Dysart
Judy J. Field
Elisabeth Freyre
Olga Lavik
Christel Mahnke
Ruth Pagell
Karolien Selhorst
Xuemao (Shimo) Wang
Claire McInerney

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For the Knowledge Management Section:

Xuemao Wang
Chair
March, 2010