



Newsletter  
Summer 2018  
Issue 24

The IFLA KM Section provides an international platform for professional communication and understanding of the significance of KM for libraries, following the developments in KM and promoting its practical implementation within the IFLA community.

The Voice of Global KM

# The IFLA Knowledge Management Section Newsletter

## FROM THE CHAIR



Eva Semertzaki, Head of the  
Library, senior librarian at  
Bank of Greece

Dear KM Section members,

The first, of the two semiannual issues of the KM Newsletter, is published a couple of months before the IFLA WLIC. The 24<sup>th</sup> issue is not an exception. The current issue depicts the final steps of the preparations for the program the Knowledge Management Section will organize in terms of the 84<sup>th</sup> IFLA WLIC in Kuala Lumpur on 24-30 August 2018. The theme of the Congress is: **Transform Libraries, Transform Societies** and the Congress official website is <https://2018.ifla.org>.

Besides the WLIC another big event, the KM Section participates in, is the IFLA Global Vision Program. The program runs its second year after being launched in Athens in April 2017. Last March all IFLA Officers - amongst them the KM Officers, i.e. Julien and I - were invited in Barcelona where the Global Vision Report Summary was announced, and the ideas store of actions was launched. Just like last year, the IFLA units are encouraged to organize their own self-facilitated discussions about the Global Vision Program based on an IFLA toolkit to help us shape context and outcome of the meetings. Julien Sempéré and I will prepare an online survey, based on the toolkit. Then we will kindly ask you to contribute to the discussions by completing the survey. Your answers to the survey will be analyzed to write the report the KM Section is obliged to submit to IFLA by 16 July 2018. You may find more information about the Program at <https://www.ifla.org/globalvision> as well as on Twitter at #iflaGlobalVision hashtag.

From August 2017 IFLA has made available two communication tools: Zoom and Basecamp. The KM Officers organize monthly virtual Zoom meetings where the KM program leaders discuss the developments of the programs they lead. We have organized 7 meetings so far (one was cancelled) and 2 more are scheduled. The leaders that cannot attend a meeting usually send their notes to be included in the minutes. The communication among the KM SC members is done via Basecamp, an online tool that facilitates the contact between users and the upload of documents.

## Social Media Reach

\* As of June 20, 2018

Facebook: 1165 Followers

Mailing List: 645 Subscribers

Linkedin: 465 Members

Twitter: 209 Followers

The letter from the Chair is somehow a summary of the KM Section program which is described in detail in the following pages of the Newsletter, thanks to the contribution of the KM SC members responsible for each program. On 23 August 2018 the KM Section organizes a satellite meeting (SM) to be held at Xiamen University Malaysia Campus (XMUM), Salak Tinggi, Selangor, Malaysia. The topic is **“Is knowledge management the new library science?”**. I would like to thank both Long Xiao, the chair of SM, and her organizing team for the stimulating program they have prepared. In this issue you will read the interview Long did with the keynote speaker Dr. Lihong Zhou, Associate Professor and the Assistant to the Dean at the School of Information Management in Wuhan University. Please do not forget to register for the Satellite Meeting at its website <https://sites.google.com/view/ifla2018km>. As usual, registration is free. We are thankful to the XMUM Library which is our sponsor to provide lunch and tea breaks, as well as a shuttle bus between the nearby conference hotel and the XMUM and between to and from the conference venue in Kuala Lumpur on the day of the SM.

This year the KM Section collaborates with the Academic and Research Libraries Section (ARL) and the Rare Books and Special Collections Section (RBSC) to organize a Joint Open Section (JOS) on Tuesday 28 August 2018, at 13.45-15.45 (session 206). The topic is **“Digital scholarship and knowledge management: building confidence in the digital world”**. On behalf of the KM Section, Steffen Wawra is the co-chair and one of the two moderators. My thanks go to Steffen and his KM team as well as to the persons from the collaborating Sections for the hours they spent to organize the program. After evaluating the papers with preselected criteria, they selected papers of good quality. In the two-hour JOS it is anticipated that the session will be well-attended.

The collaboration with other Sections continues with the Knowledge Café which runs its 5<sup>th</sup> consecutive and successful year. The topic is **“Continuous learning for successful info pros in the knowledge”**. It is organized jointly by the Sections: Knowledge Management, Continuing Professional Development and Workplace Learning (CPDWL) and Library and Research Services for Parliaments (LRSP) on Tuesday 28 August 2018 at 11.45-12.45 (session 196). The core driver is Monica Ertel, the co-chair for the KM Section and has prepared themes for the round tables which will stimulate discussion and knowledge sharing. I thank Monica who has made the Knowledge Café a very popular session in the Congress.

The KM Section sponsors the new Digital Humanities / Digital Scholarship SIG which was established in 2017. The topic of the SIG session is **“The transforming digital scholarship model: from service provider to interdisciplinary partner”**. Its convener is Xuemao Wang who worked professionally to bring together speakers from all continents. It will take place on Saturday 25 August 2018 at 13.45-15.45 (session 078). I realize that Xuemao’s idea to create the SIG has already brought fruits and foresee that the session will attract many attendees again to exchange ideas.

The Section will meet during its two business meetings: on Friday 24 August 2018 at 15.45-17.45 (session 043) and on Sunday 26 August 2018 at 08.00-10.30 (session 087). Business meetings are open to everyone interested in the work and activities of KM Section. We welcome guests and their ideas to promote the KM Section.

During the forthcoming business meetings, we will discuss the project for the **IFLA Journal special issue on knowledge management**. Leda Bultrini and Wilda Newman worked intensively to prepare the application to the Editor and succeeded to get his approval. However, according to the procedure of the Journal, a call for papers will be announced and an editorial team is to be formed to collect and evaluate the papers. My appreciation goes to both ladies because they conceived the idea and worked on it. It is a serious and qualified activity which will raise the visibility of KM Section as a scientific entity of IFLA. Just to recall the successful publication on **“Knowledge management in libraries and organizations”** where Leda, Wilda, Sally and Julien published as editors in 2016.

Another achievement of our Section is the “**KM, advocacy and the UN-SDGs 2030**” document which was written by Sylvia Piggott, Jane Burpee and Mary Augusta Thomas. A recent version is given to the KM SC member for their comments. I also express my gratitude because it is another outcome of a successful teamwork for several months. The plan is to submit the document to IFLA accompanied by the Advocacy Document which was written by Leda and me in 2017.

The KM Officers tackled the issue of inactive, although elected, members. My thanks go to Julien, as the Secretary of KM SC, for undertaking this task. Following the IFLA Rules of Procedure, the 4 vacant positions of the Standing Committee should be filled by the unsuccessful candidates who received the highest number of votes in the most recent elections for the remaining of the term.

Finally, Jane Burpee, the KM Information Officer, is constantly working on keeping the “**Voice of Global KM**” live. Consequently, Jane is the driver of the presence of KM in the internet world and I thank her for her work which is proved by the increased numbers from the presence of KM on the social media platforms LinkedIn (<https://www.linkedin.com/groups/2320876>), Twitter ([https://twitter.com/ifla\\_km](https://twitter.com/ifla_km)) and Facebook. Please follow any of them and contribute with content. The official KM website is regularly updated to contain all the necessary information. Though, we are waiting for feedback from IFLA which considers the restructuring of its official website. Given the announcement that Wikispaces will close later in 2018, we did not invest resources to update the KM wiki. The issue will be discussed in the KM business meeting in August 2018.

The KM SC teams have been working studiously and effectively for several months to organize the programs for the WLIC 2018 as well as to accomplish the goals of the KM Section as mentioned in the KM Action Plan 2017-2018 I have submitted to IFLA and to the Division Chair. They deserve much appreciation because they work voluntarily on top of their jobs. Towards implementing the aim to engage more people in the work of the KM Section, on Feb. 19, 2018 I sent an email to all members about the programs and activities of the Section. I am very excited to attend the program our KM Standing Committee has planned for the IFLA WLIC 2018 and I believe that you will find it worthwhile to attend.

Look forward to seeing you in Kuala Lumpur.

*Eva Semertzaki*  
Chair, IFLA KM Section  
[esemertzaki@gmail.com](mailto:esemertzaki@gmail.com)



# Members of the IFLA KM Standing Committee

## Chair

Eva Semertzaki, Greece

## Secretary

Julien Sempéré, France

## Information Coordinator

K. Jane Burpee, Canada

## Members

Spencer Acadia, USA  
Jennifer Ann Bartlett, USA  
Frank Cervone, USA  
Monica Mooney Ertel, USA  
Elisabeth Freyre, France  
Agnes Hajdu Barát, Hungary  
Xiao Long, China  
Magdy Nagi, Egypt  
Sylvia Piggott, Canada  
Nsiimoomwe Felix Rwomuzano,  
Uganda  
Mary Augusta Thomas, USA  
K. Elizabeth Turner, USA  
Steffen Wawra, Germany  
Victor Allan Walusimbi, Uganda  
Dawei Wei, China  
Zhong, Yongheng, China

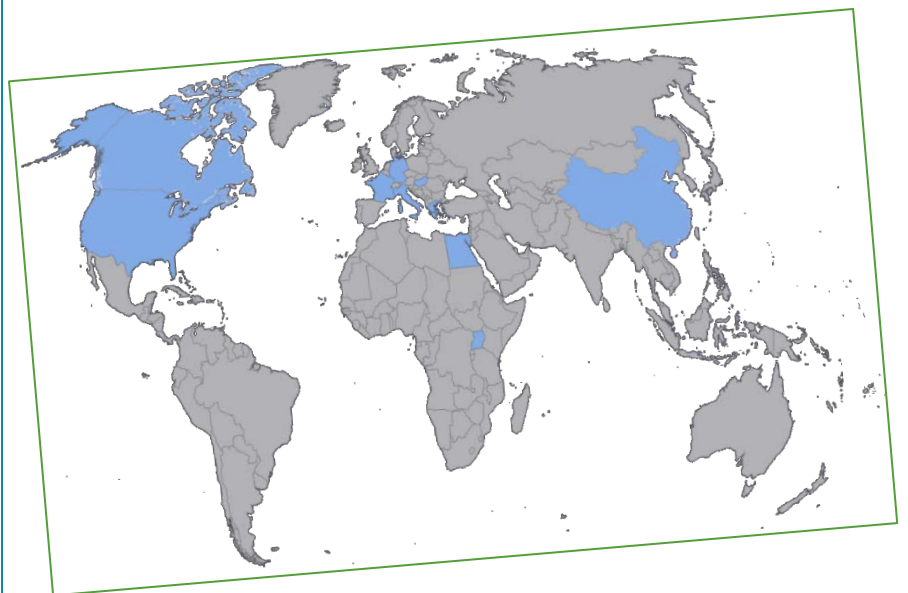
## Convenor

Xuemao Wang, USA

## Corresponding members

Leda Bultrini, Italy  
Jane Dysart, Canada  
Wilda B Newman, USA

# Members Countries of the IFLA KM Standing Committee



# IFLA Global Vision



## IFLA GLOBAL VISION

All IFLA Sections Officers were invited in the IFLA President's meeting on 19 March 2018 in Barcelona, Spain. Among them the Knowledge Management Section Officers (Eva Semertzaki, Chair and Julien Sempere, Secretary) and the Convener the Digital Humanities / Digital Scholarship SIG, sponsored by the KM Section (Xuemao Wang) were invited, too. On 20-21 March 2018 the IFLA Officers participated in a workshop about the [IFLA Global Vision program](#) and joined the discussion about ideas for action. On the first day of the workshop the IFLA [Global Vision Report Summary](#) was launched.

After the workshop all IFLA Professional Units have been asked to participate in the discussion about the IFLA Global Vision Program. Thus, the Knowledge Management Section and the Digital Humanities / Digital Scholarship SIG, sponsored by the KM Section, participate in the discussion following a tool-kit by IFLA. For that purpose, we created an online survey and invited the KM SC and KM members and the DH/DS SIG to fill it in by June 30, 2017. Then, the results of the survey will be depicted on a report which will be submitted to IFLA by July 16, 2018. All KM members and DH/DS SIG participants are encouraged to contribute to the ideas for action about the IFLA Global Vision program.

*Eva Semertzaki, Chair, IFLA Knowledge Management Section  
Julien Sempere, Secretary, IFLA Knowledge Management Section  
Xuemao Wang, Convenor, DH/DS SIG sponsored by KM Section*



## Report on KM support for Paris event for *New Librarians*



Julien Sempere,  
Chef du projet du Learning  
Center de l'Université Paris  
Saclay

Since last WLIC, IFLA New Professionals Special Interest Group (NPSIG) and French international committee for libraries ([CFIBD](#)) took the initiative to organize an international event in France. Knowledge Management Section decided to join the organization and had the chance to be part of these two-day event, held January 11 and 12, 2018, dedicated to "[new librarians](#)". IFLA President, Gloria Pérez-Salmerón was the special guest during two days between Lyon and Paris. In Lyon, the French national school for librarians ([ENSSIB](#)) and, in Paris, the [BULAC](#) hosted the events. Two IFLA Program leaders were invited to share their professional experiences with more than 350 people. Stories from South America, Africa and Europe was shared through three special guests:

- Yehni Djidji, Ivorian author and entrepreneur spoke about the library as an alternative place dedicated to fragile people
- Jonathan Hernández, IFLA program leader from Mexico, spoke about "Remembering and Forgetting in the Digital Age: New Challenges for the Library"
- Vesna Vuksan, IFLA program leader from Serbia, transformed Kundera title with humor to discuss the role of librarians: "(Un)bearable Lightness of Being a New Librarian"

Gloria Pérez-Salmerón had the opportunity to share the [IFLA Global Vision](#) work in progress both in Lyon and Paris. The professionals had then one and a half day workshops to think about new ways of being librarians and new methods. They had the chance to share idea during Knowledge café which themes were "Lean, from opportunity to methodology", "Un-librarianize our image" and "Contents: a stop or opportunities". Other very interesting workshop were offered about sustainability and libraries, creativity in libraries, collective intelligence, Design Thinking...



The event was a success and French speakers active in IFLA hope to offer new way of sharing IFLA trends with their colleagues to increase the dialogue with the international thanks to partner as the CFIBD.

Watch the videos of the event:

<https://www.youtube.com/watch?v=4n9qb5WgVFY>

<https://www.youtube.com/watch?v=oP5tSHCduLw>

# Reflections on Knowledge Management practice



K Jane Burpee  
Director of Libraries and Learning Centres,  
Centennial College,  
Toronto, Canada

Contact me: via email:  
[jburpee@centennialcollege.ca](mailto:jburpee@centennialcollege.ca)  
or via twitter: @kjane

I recently became Director of Libraries and Learning Centres at a large College in Toronto, Ontario, Canada. A few days into my new role, it became apparent that I had joined an institution that grounded itself in the fundamental principles of equity, inclusion and global citizenship. These principles were to inform and guide my daily work and the directions I set for my Libraries and Learning Centres.

One of the directions the College has taken revolves around an Indigenous Strategic Framework to support the deepening effort to decolonize and indigenize our College.

*Indigenization is the transformation of the existing academy by including Indigenous knowledges, voices, critiques, scholars, students and materials as well as the establishment of physical and epistemic spaces that facilitate the ethical stewardship of a plurality of Indigenous knowledges and practices so thoroughly as to constitute an essential element of [our institutions] It is not limited to Indigenous people, but encompasses all learners and encompasses both knowledge space and physical space.*

~ Indigenous Advisory Circle, University of Regina

Centennial College has taken to heart the Truth and Reconciliation Report Commission of Canada's Executive Summary of its findings along with 94 "calls to action" regarding reconciliation between Canadians and Indigenous peoples. The recommendations resulted from the result of extensive research undertaken about residential school system imposed on the aboriginal peoples of Canada between the 1880s and 1996.

- Systemic issues related to colonization continue to reside in library and archival description.
- Library places and spaces need to be redesigned to better foster resiliency, inclusivity, accessibility, sustainability, flexibility and to anticipate future needs of all our students in creative, inspiring de-colonial ways.

As I white settler currently residing on the treaty lands and territory of the Mississauga of the Credit First Nation of my current nation of Canada, I want to support the shift in the right direction, for myself, for my college but also beyond my own immediate sphere. I have been asking the following questions:

1. How do my libraries meet the needs of, and support Indigenous researchers and community members?
2. What indigenous ways of knowing and learning can inform Knowledge Management practices in order to embrace indigenization?
3. What systemic barriers exist in current Knowledge Management process used by my libraries?
4. How can we improve Knowledge Management systems used in libraries in order to prevent, remedy and redress inequities?

Canadian libraries are tackling similar questions. I have been fortunate to be able to learn from their actions and experience. Led by Camille Callison, Indigenous Representative on the board of The Truth and Reconciliation Committee of the Canadian Federation of Library Associations (CFLA-FCAB) released a report outlining a path forward for respecting Indigenous culture and increasing access to traditional Indigenous knowledge. The report makes ten recommendations to enhance experiences and opportunities for Indigenous peoples and researchers in Canada by decolonizing libraries and archives and their practices. Camille stated that the report "recommends that library systems address structural biases by integrating Indigenous theories of knowledge into the way libraries store, organize, and share knowledge and information."

The United Nations [Declaration on the Rights of Indigenous Peoples](#) is another document leading us to urgently work to better respect, protect, and fulfill the rights of indigenous peoples. The [IFLA Indigenous Matters section](#) is similarly supporting "the provision of culturally responsive and effective services to indigenous communities throughout the world.

I wish to find a community of practice and work with others to enhance the Library's *Knowledge Management* practices through the lens of a de-colonial perspective. I would love to hear from others from around the globe who are rethinking their practices in the same or similar way.

# Satellite Meeting

Organizing Committee:



## Xiao Long, Conference Chair

Professor and Deputy Director  
Peking University Library and China Academic  
Social Sciences & Humanities Library



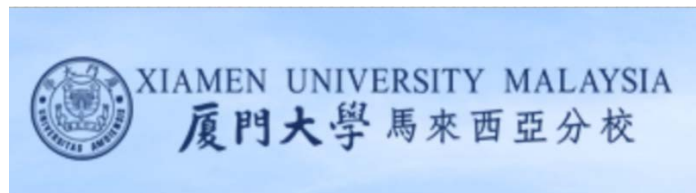
Frank Cervone  
Director of  
Information  
Technology and  
College Information  
Security Officer  
School of Public  
Health, University of  
Illinois at Chicago



Élisabeth Freyre  
European Project  
Coordinator  
Bibliothèque  
nationale de France

## IS KNOWLEDGE MANAGEMENT THE NEW LIBRARY SCIENCE?

Date: Thursday, 23 August, 2018



Venue for IFLA knowledge Management Satellite meeting at **the XMUM Academic Building, the Salak Tinggi, Selangor, Malaysia**

Duration : 9:00-16:00

**Program Information:** [sites.google.com/view/ifla2018km/programme](https://sites.google.com/view/ifla2018km/programme)

**Registration:** [sites.google.com/view/ifla2018km/registration](https://sites.google.com/view/ifla2018km/registration)

**Sponsor:** Xiamen University Malaysia (XMUM) is our sponsor!

The conference is offered at no cost to attendees but registration is required and lunch is included.

Xiamen University Malaysia (XMUM) is the first overseas campus set up by a renowned Chinese university and the first Chinese university branch campus in Malaysia.

XMUM aspires to become a university with a distinct global outlook, which features first-class teaching and research, and embraces cultural diversity.

**XMUM Website :** <http://www.xmu.edu.my/main.htm>





Sylvia Piggott  
President, BASF and  
Board, Director,  
McGill University  
Women's Alumnae



Spencer Acadia  
Webmaster  
Social Sciences  
Librarian  
University of  
Kentucky



Yue Wu, Conference  
Chair Secretary;  
Conference  
Webmaster(Chinese)  
User Experience  
Librarian  
Peking University  
Library



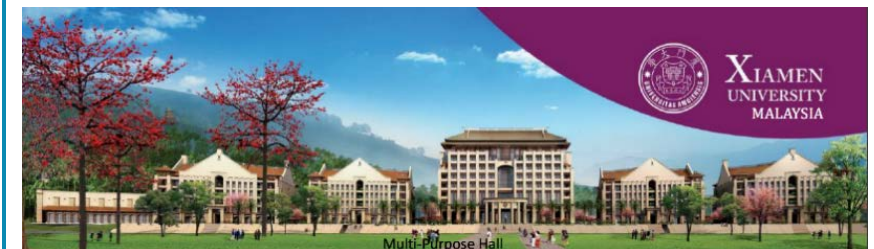
### Important dates:

**Friday, 1 June, 2018** -  
Deadline for submission of  
final papers, No final  
papers can be accepted  
after this date

**Saturday, 18 August, 2018**  
- Registration closes, All  
presenters and attendees  
must register before this  
date.

### Quick Statistics about Satellite Meeting:

1. Submissions : 21
2. Acceptance : 11
3. Top 2 countries with most submissions: Nigeria and China
4. Top 1 country with highest number of acceptance: China



# IFLA KM Satellite Meeting Malaysia AGENDA

Theme: IS KNOWLEDGE MANAGEMENT THE NEW LIBRARY SCIENCE?

*Keynote speaker: Dr. Lihong Zhou, Professor, School of Information Management, Wuhan University, China Topic: Embracing Knowledge Management as a New Perspective for Librarianship*

<b>Welcome</b>	(1) Eva Semertzaki, Bank of Greece [Greece]
	(2) Xiao Long, Peking University [China]
<b>Keynote address:</b> Embracing knowledge management as a new perspective for librarianship	Lihong Zhou, Wuhan University [China]
<b>Break</b>	
Changing trends in knowledge management research from library and information science perspective	(1) Ashiya Ahmadi, Aligarh Muslim University [India]
	(2) Mohammad Nazim, Aligarh Muslim University [India]
Examining the gap between skills needed for knowledge management and provision of its education in library and information science courses in India	Mohammad Nazim, Aligarh Muslim University [India]
Knowledge management service framework in academic libraries	(1) Lin Haiqing, University of California Berkeley [USA]
	(2) Juan Chen, Xiamen University Libraries [China]
A study on emerging knowledge management librarians: The evolving competencies in knowledge capture and dissemination in a public university	(1) Basri B. Hassan, International Islamic University Malaysia [Malaysia]
	(2) Sarifah binti Abdullah, International Islamic University Malaysia [Malaysia]
	(3) Geeta Albert, Taylor's University and Knowledge Connections Inc. [Malaysia]
	(4) Nor Takrim Ibrahim, Knowledge Connections Inc. [Malaysia]
	(5) Goh See Kwong, Taylors's University [Malaysia]
<b>Lunch</b>	
Rationale for knowledge creation and sharing by university libraries in Malawi	George Theodore Chipeta, Mzuzu University [Malawi]
Investigating the relationship between the success of knowledge management process and psychological empowerment of librarians in libraries of Iran University Medical Sciences	(1) Marjan Arabrahmatipour, Islamic Azad University Tehran [Iran]
	(2) Zohreh Mirhosseini, Islamic Azad University Tehran [Iran]
	(3) Laleh Foroutan-Rad, Islamic Azad University Tonekabon [Iran]
Finding rabbits on Ruapehu: the merging of roles of librarian and knowledge manager	Ailsa Parker, Ministry for the Environment [New Zealand]
<b>Break</b>	
Capturing knowledge in the Government of Canada	William A. Cooney, Library and Archives Canada [Canada]
Record heuristics as a factor in knowledge management	Oksana Zbanatska, National Library of Ukraine [Ukraine]
Research on semantic publishing model based on knowledge management ecosystem	(1) Yongjuan Zhang, Shanghai University [China]
	(2) Tao Chen, Institute of Scientific & Technical Information of Shanghai [China]
	(3) Janrong Yu, Shanghai Information Center for Life Sciences [China]
	(4) Heng Chen, Chinese Academy of Sciences [China]
	(5) Wei Liu, Institute of Scientific & Technical Information of Shanghai [China]
<b>Closing</b>	Xiao Long, Peking University [China]

# MEET OUR IFLA KM SATELLITE MEETING KEYNOTE SPEAKER:

## Dr. Lihong Zhou



Long Xiao [Long], Chair of  
the KM Satellite Meeting  
2018 interviewed Dr.  
Lihong Zhou [Lihong]

**Dr. Lihong Zhou (BSc, MSc, PhD)** is a Professor and the Assistant to the Dean at the School of Information Management—the top LIS research and education institution in China—in Wuhan University. He obtained his MSc and PhD in Information Studies from the Information School, The University of Sheffield, UK. He has published more than 60 refereed articles in knowledge and information management, as well as library management and services. He sits on the editorial board of two internationally reputable journals: *IFLA Journal* and *Libri: International Journal of Libraries and Information Studies*. He holds two national grants from the National Science Foundation of China and the National Social Science Foundation of China.

[The interview was conducted on May 28, 2018 by email]

[Long] : What is your understanding of knowledge management (KM)?

[Lihong]: KM is defined quite differently according to different KM researchers. In my understanding, KM can be succinctly defined as the behavior of making knowledge available to others within an organization. This is a plain and over simplified definition, but one that fits well with the function of libraries that are embedded in larger organizations, for example academic and business libraries. KM is a complex construct however, it requires not only effective knowledge transfer processes, but also a constant and dynamic interpretation and transformation of both explicit and tacit knowledge.

Actually, KM can be seen as a set of systematic methods to facilitate the flow of knowledge between the right people in the right format at the right time, so that they can act more efficiently and effectively to generate value for an organization. Moreover, I want to stress that usually, and mostly in business settings, KM is operated within one organization and to create value for this organization. KM in libraries should be defined differently and is much more complex. In my view, KM in libraries encompasses not only managing knowledge internally, but more importantly the interaction of knowledge across organizational boundaries between library professionals and users, as well as between libraries and external organizations.

[Long]: Could you please talk about your achievements in the field of KM?

[Lihong]: I have been studying KM for more than a decade. My first encounter with KM was when I was working toward my MSc degree at the University of Sheffield in the UK in 2005. At that time, KM was an extremely popular concept. During my PhD study, also at the University of Sheffield, I investigated the management of patient knowledge between individual healthcare professionals in healthcare organizations. When I came back to China, I received a National Science Foundation Grant to study knowledge sharing between healthcare professionals in the processes of patient referral between healthcare institutions. My current research focuses on KM in university libraries, in particular I am interested in KM in the provision of digital scholarship services. This project is supported by the National Social Science Foundation of China. I have published more than 60 refereed research articles in English and in Chinese.

[Long]: Do you think KM can be an individual subject for education, or a sub-field in library science?

[Lihong]: This is a very good question. I believe different people could have very different answers. For instance, in management and business schools, KM is usually included as a pertinent field. Also, some people believe KM should be an individual field, but not entirely isolated from library science, information science, management science, and even computer science. In my perspective, KM should be a sub-field included in the holistic framework of library science education. In fact, this is how the library science education programs are currently structured. I will talk about the KM education in the library schools in my keynote presentation at IFLA WLIC 2018 KM satellite conference in Kuala Lumpur.

[Long]: What are the differences between information management, knowledge management and knowledge services?

[Lihong]: Information management (IM) and KM are completely different things. This is rooted in the definition of information and knowledge. In fact, many scholars assert that KM is merely a new name for what librarians have been doing for years, or IM in new clothes. I do not agree with this school of thoughts. Although the management of explicit knowledge may not be very different from IM, KM really should focus on tacit knowledge, as well as knowledge creation, storage, sharing and utilization through a constant and dynamic interpretation and transformation of both explicit and tacit knowledge. In China, the concept of library knowledge service has become highly popular since early 2000s. Again, we need to think what we are providing through our services, is it information, or is it knowledge. Tacit knowledge cannot be easily delivered. Therefore, it is rather difficult to provide the service of knowledge. In my view, library knowledge services should create environment and platforms to facilitate knowledge creation, sharing, storage and utilization between users and through the interaction with users.

Do you really trust in digital libraries? We would like to put the case to you! Welcome to Open Session of KM, ARL and RBSC Sections

*“The program promises to be very interesting!”*

## WLIC Session 206 - Room: Ballroom 1 August 28, 13:45 – 15:45

### Digital scholarship and knowledge management: building confidence in the digital world

The session will explore issues of trust in digital libraries, and the impact of those issues on digital scholarship. Knowledge management plays a critical role for libraries and organizations seeking to establish trustworthy digital repositories and to preserve reliable, verified content.

The IFLA Knowledge Management (KM) Section provides an international platform for professional communication and understanding of the significance of KM for libraries. The Academic and Research Libraries (ARL) Section is the international forum for all concerned in this area. The Rare Books and Special Collections (RBSC) Section provides a forum for discussion and exchange of information on matters of concern to rare book, manuscript, and special collections librarians.

#### Session Co-chairs:

**Dr. Steffen Wawra**,  
Director of Passau  
University Library, for  
KM Section and  
**Prof. Dr. Andreas  
Degkwitz**, Director of  
University Library of  
Humboldt-University,  
Berlin, for ARL Section  
(Picture: Matthias  
Heyde)





**Takashi Koga**,  
Tenri University, Japan  
<https://scholar.google.com/citations?user=2t3cFRgAAAAJ>



**Saleh Mesbah Kaffas**, Arab Academy for Science, Technology and Maritime Transport (AAST), Arab Academy for Science and Technology, Egypt  
[http://www.aast.edu/cv.php?se\\_r=106275](http://www.aast.edu/cv.php?se_r=106275)



**Zheng Wang** University Libraries of Notre Dame  
<https://directory.library.nd.edu/directory/employees/zwang8>



**Christina M. Leblang**, University of Notre Dame, Center for Theology, Science and Human Flourishing  
<https://ctshf.nd.edu/people/leblang-christina>

Congress Programme, Room: Ballroom 1  
28.08.2018, 13:45 – 15:45

**Session 206 Digital scholarship and knowledge management: building confidence in the digital world - Knowledge Management, Academic and Research Libraries, Rare Books and Special Collections (SI)**

Presentation

**Authoritative content to build trust in an age of information overload: The National Library Board of Singapore's experience**

Glenn Hong, National Library Board of Singapore, Singapore  
Tang Puay Eng, National Library Board of Singapore, Singapore

**Digital Scholarship Skills and Librarian Training Toward Digital Scholarship Services - Case Studies of National Science Library at Chinese Academy of Sciences**

Tu Zhifang, Chinese Academy of Sciences, China  
Xu Huifang, Chinese Academy of Sciences, China

**Issue-oriented strategies or extensive infrastructure for digital scholarship: Reviewing the policy and projects of Japanese digital libraries archives**

Takashi Koga, Tenri University, Japan

**Proposal for Implementing Linked Open Data on Libraries Catalogue**

Esraa Elsayed Abdelaziz, Arab Academy for Science and Technology, Egypt  
Saleh Mesbah Kaffas, Arab Academy for Science and Technology, Egypt

**Topic or Metadata Modeling for Cross-Disciplinary Scholarship: Challenges and Opportunities for Academic Libraries**

Zheng Wang, University of Notre Dame, United States  
Christina M. Leblang, University of Notre Dame, United States

**Trust in International Digital Content: Open Access and Access to Information at the World Bank**

Duncan Wambogo Omole, The World Bank Group, United States

## Knowledge Café '18



**Monica Ertel,**  
Director of Global Information  
Services and Knowledge Café  
Organizer

## The Transforming Digital Scholarship Model – From Service Provider to

### WLIC Session 237 - Room: Conference Hall 1

## Continuous Learning for Successful Info Pros in the Knowledge Economy

Please join us at the fifth Knowledge Café at the IFLA Conference in Kuala Lumpur (August 24-30, 2018). This year's interactive session will focus on the essential role information professionals play in managing the knowledge within our organizations in order to best support our customers, whether they be public, university, governmental, parliamentary or corporate libraries. Continuous learning is key in preparing and building on the skills necessary to succeed. This session will be organized using round tables and facilitators with a number of different topics such as coaching and mentoring, change management and staff continuous learning. You will be able to learn from your colleagues and share your experiences. You are sure to be inspired and take away new ideas. The list of topics this year are as follows:

- Building leadership skills for individuals and teams
- Building partnerships to expand library skills and services
- Change management techniques for staff: communication and leadership
- Competencies for future success: Libraries and Librarians
- Effective and innovative ways to measure impact of library services
- Learning from others: Peer training best practices
- Learning within the constraints of limited staffing and budgets
- Librarians as mentors and coaches
- New tools for teaching and learning
- Stimulating collaboration and social interaction: best uses of library spaces
- Staff continuous learning: practices and techniques
- Transforming the library with creativity

### WLIC Session 078 - Room: Conference Hall 1/2

No matter your level of experience with Digital Humanities and Digital Scholarship- whether you are a practitioner, a researcher, a professor or an administrator- you will be able to learn a thing or two from the panelists at this year's DH/DS Special Interest Group program, at the 2018 WLIC IFLA general conference in Kuala Lumpur, Malaysia. We will meet from 13:45 -15:45 on Saturday, August 25 in Conference Hall 1/2 for a lively session as we explore the transforming worldview of Digital Humanities and Digital Scholarship.

The two-hour program will consist of two parts. The first part will feature lightning talks with speakers from five continents (Africa, Asia, Europe, Latin

## Interdisciplinary Partner



**Xuemao Wang, DH/DS SIG Convener and Session Moderator**, is the Dean and University Librarian of the University of Cincinnati Libraries, a position he has held since August 2012. As the dean, he oversees entire university library system with focus on strategic leadership, operational oversight and community partnership building. In addition to his deanship, he also serves as a Special Advisor to the university's President and Provost on China Affairs. Prior to working at UC, he was the Associate Vice Provost of University Libraries at Emory University from He also held positions at Johns Hopkins University's Sheridan Libraries, the Metropolitan New York Library Council, and Queens Borough Public library.

Xuemao has over 30 years of progressive, diverse library, information management and leadership experience, with a career that spans the public, academic and large library consortium worlds. He has held global leadership positions in the International Federation of Library Associations (IFLA), he is currently serving as Director of the Board and Treasurer for the Center for Research Libraries (CRL), is a member of multiple

America and North America). It will capture emerging global development trends of DH/DS practices in library and information services settings, with particular attention given to new trends that elevate a library-based DH/DS center from a service unit to be recognized as an academic and research unit in a higher education environment. For the second part, the panel of speakers will be joined by the DH/DS SIG programme committee members to have open conversation with the audience.

This session will be interactive, providing an excellent opportunity for active participation from the audience in a moderated discussion with the five global panelists.

**The confirmed speakers are:**

**Title: Digital Humanities in China: Rapid Growth and More Practices**

**Zhu Benjun** is an associate professor at Peking University Library and the Secretary-General of CASHL (China Academic Social Science and Humanities Library), a library consortia of university academic resources co-construction and sharing. His research interests include digital humanities, area studies literature support (such as Belt & Silk resource development and service) and historical research (mainly in China's Warring States Period). He has authored articles on the above fields in the *Journal of Academic Libraries* (大学图书馆学报), *Historical Geography* (历史地理), and published 2 academic books. Three years ago he hosted a DH project about the Chinese historical geography database ([www.histchina.com](http://www.histchina.com)) to facilitate his own historical geography research and produced an academic works named *Chinese Historical Map of the Year 333 B.C.* (战国诸侯疆域形势图考绘——公元前333) which will be published by Peking University Press. In 2017, he hosted and finished a DH report for Peking University suggesting that Peking University take steps to strengthen digital technologies in humanities. Currently, he is doing research in cyber infrastructure for humanities.



**Title: Granular markup for enhancing precision in text retrieval from large corpora**

**Theo Bothma** is professor emeritus / contract professor in the Department of Information Science at the University of Pretoria. He is the former Head of Department and Chairperson of the School of Information Technology (until his retirement at the end of June 2016). His teaching and research focus on information organization and retrieval (including aspects of information literacy and technologies for e-dictionaries), web development and electronic

committees within the Association of Research Libraries (ARL) and serves on the steering committee for Scholarly Publishing & Academic Resources Coalition (SPARC). He has strong connections and networks with global libraries with particular connection with China's academic and library leaders.

## Members of Digital Humanities/Digital Scholarship Special Interest Group (SIG) Programme Committee:

### **Xuemao Wang – DH/DS SIG Convener**

Dean and University Librarian  
University of Cincinnati, USA

### **Jennifer Mackiewicz**

Coordinator of Special Projects and Programs, University of Cincinnati Libraries, USA

### **Spencer Acadia**

Assistant Professor Librarian, Social Sciences  
University of Kentucky, USA

### **Tomáš Foltýn**

Collections Management Division Director  
National Library of the Czech Republic

### **Edwin Qobose**

Acting Director, Library, University of Botswana,

### **Sophie Vandepontseele**

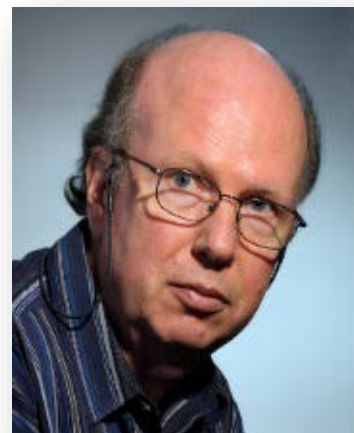
Directrice Collections contemporaines  
Directeur Hedendaagse verzamelingen  
Bibliothèque royale de Belgique – Koninklijke  
Bibliotheek van België, Belgium

### **Zheng (John) Wang**

Associate University Librarian, Digital Access, Resources and Information Technology, Hesburgh Libraries  
University of Notre Dame, USA

publishing, as well as on curriculum development. He is chair of the IFLA Library Theory and Research Standing Committee and an expert adviser for IFLA FAIFE, as well as a former member of the Knowledge Management Standing Committee. He is editor and co-author of the IFLA World Reports 2007 and 2010 and joint editor-in-chief of LIBRI. He has published widely and presented many papers nationally and internationally. For more detail, see:

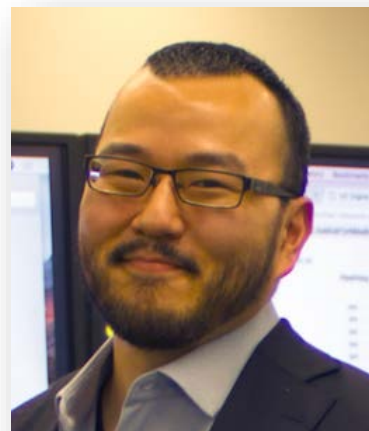
[www.up.ac.za/information-science/article/1913355/prof-t-j-d-bothma](http://www.up.ac.za/information-science/article/1913355/prof-t-j-d-bothma).



### **Title: Digital Scholarship and the Promise of Data across Disciplines**

**James Lee** is the Academic Director of the University of Cincinnati Libraries' Digital Scholarship Center and a faculty member in the McMicken College of Arts and Sciences.

Dr. Lee's first book, "The Two-Soul'd Animal," is forthcoming from the Northwestern University Press. He is currently completing his second book entitled "The Anthropocene and Empire" using machine learning methods on the Google Books corpus to understand how the rise of European empires set the stage for the human disruption of the global ecosystem.



Dr. Lee's work has been published in Cultural Analytics (2018), Digital Humanities Quarterly (2017), Studies in Philology (2016), New Literary History (2013), Plastic and Reconstructive Surgery (2001), and by the Korea Foundation (2012). His research has been supported by the Andrew W. Mellon Foundation, University of Iowa's Obermann Center for Advanced Studies, the Taft Research Center, the Howard Hughes Medical Institute, and the Intel Corporation.

### **Title: European infrastructure for digital arts and humanities and engagement of libraries in digital humanities research**

**Martin Lhotak** works from 1997 at the Library of the Czech Academy of Sciences. For nearly 10 years, he was responsible for library automation as the head of





David writes a blog, [Nomono.co](#) (in Spanish). Actually, for the 10 years of the blog, [Leo](#) and David [made this book](#) (in Spanish).



## World Library and Information Congress 85th IFLA General Conference and Assembly 24-29 August 2019, Athens, Greece



THEME: Libraries: dialogue for change

CONFERENCE VENUE: Megaron Athens International

VENUE WEBSITE: [www.maicc.gr/en](http://www.maicc.gr/en)

# Welcome to Athens, Greece

*“Echoing the Athenian agora of over two thousand years ago, we look forward to a Congress that will bring the latest ideas and innovations to bear in the service of better library services and a strong library field. See you there!”*

Source: Extract from the IFLA official announcement of the hosting city of the 85<sup>th</sup> WLIC 2019 in Athens: [www.ifla.org/node/19412](http://www.ifla.org/node/19412)



Photos of Greece:  
[http://visitgreece.gr/en/downloads/image\\_book](http://visitgreece.gr/en/downloads/image_book)

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