

Newsletter Social Science Libraries Section



Number 2, 2014

Letter from the Chair

To all our readers:

I would like to welcome you to our last Newsletter edition for 2014. The year 2014 was very hectic but we managed to achieve all our main goals. We had a very successful meeting in Lyon, France and we are looking forward to year 2015 which has some interesting activities coming up. We are expecting a good Satellite Meeting in Windhoek, Namibia from 11-12 August, and a World Café meeting in Cape Town South Africa. Please prepare yourself to attend these 2015 events.



I take this opportunity to thank my committee members, especially the paper reviewers for all their efforts in preparing for the IFLA Social Science Libraries Standing Committee meeting in Lyon, which was great success. I would also like to thank our colleagues from Women, Information and Libraries SIG who worked with us tirelessly co-sponsoring the conference program in France.

I would like to thank colleagues from IFLA Headquarters for the excellent guidance throughout the year which made my work easy and manageable. Special thanks to Lidia Putziger and Fiona Bradley in this regard.

Also I want to thank my colleagues at the Human Rights and Documentation Centre, University of

Namibia, Mr. John Nakuta and Ms. Ivone Tjilale for all their support in preparing for the 2015 IFLA Satellite Meeting. Special thanks to Namibia Library and Archives Services, particularly Ms. Veno Kauria for unwavering support and Namibia Information Workers Association Executive Committee for agreeing to host the 2015 IFLA Social Science Libraries Section satellite meeting in Windhoek, Namibia.

My special word of appreciation to Ms. Sylvia Piggott the Secretary of the Standing Committee, Mr. Eugene Hayworth our Webmaster and Ms. Kayo Denda our Newsletter editor. You have been working hard, behind the scene, to make sure the IFLA Social Sciences Standing Committee is always on its toes and delivers on its mandate. I thank you most sincerely.

Last but not least, a special thanks to Ms. Lynne Rudasill for all her advices and to Ms. Kayo Denda for producing informative newsletter issues covering our section.

I would like to wish all our readers a joyous and merry holiday season and prosperous New Year!

Dr. Chiku Mnubi Mchombu
cmchombu@gmail.com
Chair, IFLA Social Science Libraries SC
Human Rights Documentation Center
University of Namibia,
Windhoek, Namibia



Social Science Libraries Section and Women, Information and Libraries SIG co-sponsored the conference program.

20 August 2014.

[Librarians as Change Agents: Finding, Using and Managing Data for Social Change for Women](#)

- [The socially responsive design for a library catalogue and thesaurus in a non-profit community organization](#)
LANA SOGLASNOVA and MARY HANSON (University of Toronto, Toronto, Canada)
- ESMT Information Center- School and Services for Sustainable Business
KAREN LA MACCHIA (European School of Management and Technology, Berlin, Germany)
- Information Literacy + Service Learning= Social Change
TIFFINI TRAVIS and JENNIFER GRADIS (California State University, Long Beach, CA, United States)
- [Librarians contribution to social change through information provision: the experience of Makerere University library](#)
MARIA MUSOKE and LYDIA NAMUGERA (University of Makerere, Kampala, Uganda)
- [LandWise: A Women & Land Library](#)
JENNIFER CHANG (Anneal, Inc. on behalf of Landesa, Seattle, WA, United States)
- [Targeting Disadvantaged Women – Advancing Women’s Empowerment through Library Entrepreneurship Workshops.](#)
GIANINA ANGELA CELINE CABANILLA (School of Library and Information Studies, University of the Philippines Diliman, Quezon City, Philippines)
- [The librarian as agent of change in contexts of social vulnerability: an experience with young women in Uruguay](#)
MARTHA SABELLI and PAULINA SZAFRAN (Departamento de Información y Sociedad. Instituto de Información. Facultad de Información y Comunicación. Universidad de la República, Montevideo, Uruguay)
- [Memory: Feminine Noun](#)
SIMONETTA PASQUALIS DELL & APOS; ANTONIO (Università degli Studi di Trieste Trieste, Italy) and MARINA ROMI (Consiglio Regionale del Friuli Venezia Giulia/Casa Internazionale delle Donne, Trieste, Italy)

The *Social Science Libraries Section Newsletter* welcomes contributions from the section members. Please send articles, items of interest, and news to the editor. Previous issues of the Section’s *Newsletter* and other publications are available [here](#).

NEWSPAPER EDITOR:

Kayo Denda
Head, MSF Center & Women’s Studies Librarian
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SOCIAL SCIENCE LIBRARIES SECTION OFFICERS:

- Chiku Mnubi Mchombu, Chair
 - Sylvia Piggott, Secretary/Treasurer
 - Kayo Denda, Co-Information Coordinator
 - Gene Hayworth, Co-Information Coordinator
- [The list of Standing Committee Members](#)

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[SSL Blog](#)

Check out photos from the congress in Lyon in [Facebook](#)



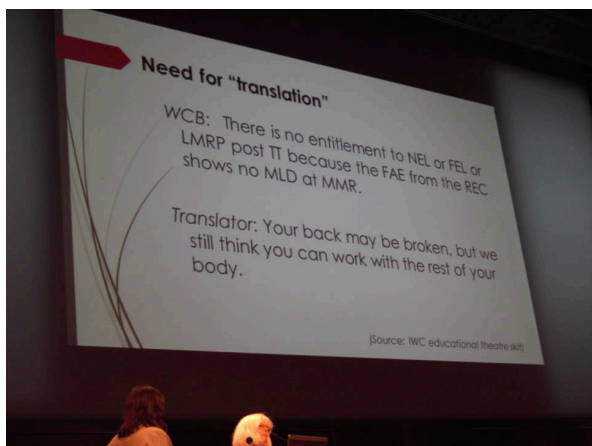
PHOTOS FROM THE CONFERENCE PROGRAM:



Chiku Mchombu introducing the program.



From left:
Chiku Mchombu, Karen La Macchia, Mary Hanson, and Lana Soglasnova.



Mary Hanson and Lana Soglasnova
Photo courtesy: Britta Biedermann



Maria Musoke
Photo courtesy: Britta Biedermann



Tiffini Travis
Photo courtesy: Britta Biedermann

Photo

MINUTES OF MEETING OF Social Science Libraries (SSL-SC)
Sat 16 August 2014. 9.45-12.15 | Room Foyer Gratte-Ciel Parc
Lyon, France

ATTENDEES: Chiku Mnubi Mchombu (chair), Sylvia Piggott (secretary/treasurer), Kayo Denda, Debora Cheney, Britta Biedermann, Maria Elena Dorta Duque, Sebastian Nix, Odile Dupont, Patricia Wand, Gender Hayworth.

APOLOGIES: Liudmila Kildyushevskaya, Fred Hay.

OBSERVERS: Michele Behr, Magali Hurtel Pizarro, Guiseppa Vitiello, Saad Alshetairi, Nasahja Almashja

The Chair, Chiku Michumbo convened the Meeting at 9:50

a. Apologies from those not attending were reported.

b. Welcome: The Chair welcomed all present. There were no new members to welcome nor were any members leaving the Standing Committee.

1. Adoption of Agenda – The Chair asked for the adoption of the Agenda, it was duly adopted with no additions or changes
2. Review and approve minutes from Singapore meetings of August 17 and 21, 2013. As the Minutes were received by members in advance and there were no corrections, the Chair called for adoption of the Minutes which were duly adopted by all. Matters arising were discussed under subjects below.
3. Two Information Co-coordinators Kayo Denda and Gene Hayworth will continue their current arrangement with Gene as the Webmaster and Kayo as the newsletter editor.
4. Report from Division Leadership Meeting (Chiku and Sylvia)
The session is intended to be an informal chance for Officers to ask questions, make suggestions, and discuss issues with HQ staff, the PC Chair and other PC members. Presenters were: HQ staff members, PC members, Chair of Standards Committee

Presentations and discussions:

- a) Patrice Landry presented the new Standards Guidelines
- b) Communication – a number of communications instruments were presented as listed below for quick reference:

<http://www.ifla.org/officers-corner/roles-responsibilities#roles>

<http://www.ifla.org/officers-corner/key-documents>

<http://www.ifla.org/officers-corner/key-documents#finances>

<http://www.ifla.org/officers-corner/key-documents#planning>

<http://www.ifla.org/officers-corner/pc-project-reimbursement-policy>

<http://www.ifla.org/honours-awards>

<http://www.ifla.org/node/8686>

<http://www.ifla.org/search/node/ifla%20statutes>

A great deal of time was spent discussing how SCs can get a list of their members from IFLA in order to facilitate communication with members. The issue was not resolved as IFLA officer informed the meeting that according to

Dutch laws under which they operate, it is forbidden to publicize individuals email addresses. One solution introduced is that individuals could be asked to sign a waiver allowing release of their emails but no agreement was reached on this matter.

One major announcement was the release of the **Lyon Declaration on Access to information and Development by Stuart Hamilton. Members were asked to encourage their organizations to support the declaration by becoming a signatory. The report is available at www.lyondeclaration.org**

5. The Chair assigned some volunteers to attend the following presentations to be held in the Marketplace and report back to the August 19 meeting:

1. Amphithéâtre | SI 10.00 – 12.45 **Strong Libraries = Strong Societies: e-participation for strong information societies** (Presidential theme)
2. **Professional activities – what makes an IFLA unit successful?**
3. 21 August 2014 08:30 - 10:30 | **President-elect session**, Room: Salle Gratte-Ciel 1-3
4. 20 August 2014 09:30 - 11:30 | **Trend report**, Room: Amphithéâtre | SI
5. **The Lyon Declaration Standards** – newly released

6. **Financial Report** – Treasurer, Sylvia Piggott reported that the SC currently has 150 euros in the account to support approved SSL projects.
No funds spent this year

7. **Lyon SSLSC Program 2014 (Chiku and Sylvia)**

The main activities for SC Board are:

SSL-SC meetings:

Sat 16 August 2014. 9.45-12.15 | Room Foyer Gratte-Ciel Parc

Tues 19 August: 11.30-13.00 | Room: Salle Tête d'Or 2

Programme:

Wednesday, 20 August: 9.30-12.45 | Room Auditorium Lumière

Social Science Libraries & Women, Information & Libraries Special Interest Group

Librarians as Change Agents: Finding, Using and Managing Data for Social Change for Women

Wednesday, 20 August 2014 13:45 - 15:45 | Room: Salle Gratte-Ciel 1-3 Round Table Discussion - an opportunity to join the presenters and organisers of the "*Librarians as change agents: finding, using and managing data for social change for women*" session for an extended Q&A and sharing of experiences.

21 August 2014 11:30 - 13:00 | Religious Libraries in Dialogue Special Interest Group (SIG) (RELINDAL) Business Meeting - Room: Salle Tête d'Or - session 217

8. **Satellite Conference in Windhoek, Namibia, August 11-12, 2015 (Chiku reported)**

The topic is "***Role of Library and Information Centres in Supporting National Development***" This conference is a collaboration between the Social Science Libraries, IFLA and Namibia Information Workers Association (NIWA); Ministry of Education Directorate of Libraries and Archives Service; Human Rights and Documentation Centre, University of Namibia.

National Committee on Social Sciences. The Call for Paper is being written. Chiku will keep us informed.

9. Conference in Cape Town, August 2015 – Planning and Discussion – all

A variety of ideas was proposed, for example: ***Users as Drivers of Libraries; Donor support; Marketing; How Social Science Libraries support government action for development.*** No agreement on any particular topic.

Action: Sylvia Piggott, Maria-Elena Dorta, Sebastian Nix and Eugene Hayworth agreed to meet during the conference to work on a topic to propose to the SSL Board for approval.

10. Annual Review and Strategic Plan - Chiku

Chiku circulated the August 2014-15 Strategic Plan. She will send a call for input by end of September.

11. Dinner arrangements for SSL and RELINDIAL (Odile Dupont)

Odile was asked to arrange the reservation of dinner for the group. She made the following arrangement In the "Brasserie du Nord", 18 rue Neuve, Lyon. for 15 people.

12. RELINDIAL SIG APPENDIX TO MINUTES:

– RELINDIAL Strategic Plan - Division 1; August 2013 - August 2015 (reported by Odile Dupont)

Mission: RELINDIAL (Religious Libraries in Dialogue Special Interest Group) IFLA SIG, hosted by the IFLA Social Science Libraries Section aims to improve intercultural dialogue by facilitating access for all who want to learn about religious knowledge.

Strategic Plan for 2013 to 2015

All strategic plan items relate to IFLA's current Key Initiatives.

In 2013

Key Initiatives 1 and 4:

1. Managing Session 144 — *Tools developed for a better sharing of religious information* — Religious Libraries in Dialogue Special Interest Group.
2. Attend the Standing Committees Meetings of the Social Science Library Section
3. Facilitate Networking for new members of the SIG
4. Strengthen the links with the Children and Young Adults Section

Key Initiative 3:

5. Complete preparation of the book "Libraries Serving Dialogue" to be published in 2014 in the De Gruyter Saur IFLA Publication collection, 163.
6. Organize a call for volunteers for the WLIC in Lyon with a member of the French Committee
7. Prepare a satellite meeting in Paris in August

In 2014

Key Initiatives 1, 2, 3 and 4

1. Prepare the Satellite Meeting in Paris and the IFLA WLIC meetings
2. Complete the Publication of the book "Libraries Serving Dialogue" by De Gruyter

3. Host the Relindial's World Café Meeting, 18 September 2014
4. Host Relindial's Satellite Meeting in Paris, on 25 and 26 August 2014
"Libraries at the Heart of the Dialogue between Cultures and Religions"
5. Prepare a session for Cape Town in August 2015: Including preparing a Call for Paper on the topic:
"Libraries as a Safe Place for Religious Dialogue and for the Promotion of Cultural Understanding"
6. Manage the changes following the ideas gleaned from of the "World Café Meeting":
 - a. Reviewing the goals of Relindial
 - b. Improving the communication, especially to broaden the links with other IFLA Interest Groups
 - c. Initiating a database of Interreligious Initiatives all around the World in communicating and collaborating with Interfaith Tour : <http://www.interfaithtour.com/>
 - d. Initiating a bibliography on dialogue
7. Prepare an Offsite Meeting for Relindial in Columbus, Ohio in 2016

In 2015

Key Initiatives 1, 2, 3 and 4

1. Developing the communication of the SIG:
 - a. Website, Weblist
 - b. Publishing the acts of the Satellite Meeting in Paris
2. Organizing the collaboration with Interfaith Tour
3. Managing the session in Cape Town
4. Continue planning the Columbus, Ohio conference for August 2016

Other initiatives:

- Work on indexing languages to help religious vocabulary enter the Semantic Web
- Learn how to serve the classical Arabic-Muslim culture through the development of FRBR (Functional Requirements for Bibliographic Records) cataloguing
- Collaborate with the IFLA Section Libraries for Children and Young Adults to further understanding between cultures at the very beginning of the social life
- Collaborate with the IFLA Section Rare Books and Manuscripts to facilitate conservation and discovery of older documents useful for religious searches
- Present open access tools that promote the development of knowledge about religions

Odile also displayed a copy of the book published by De Gruyter titled ***Libraries Serving Dialogue***

Discussion of the theme for Cape Town conference: After much discussion the group approved the theme for a Call for Paper on the topic: ***“Libraries as a Safe Place for Religious Dialogue and for the Promotion of Cultural Understanding”***. Volunteers to help with this conference were: Odile Dupont, Magali Hurtrel Pizarro, Fabien Vandermarcq, Randa Al Chidiac

Discussion on the possibility of a satellite in the USA in 2016 – no conclusion was reached but discussion will continue in the future.

Continuation of Chair: Odile will continue as Chair of the SIG until 2016

Adjournment of Meeting: meeting adjourned at 13:10 to be continued Tues 19 August: 11.30-13.00 | Room: Salle Tête d’Or 2

Respectfully submitted by:
Sylvia E. A. Piggott
Secretary/Treasurer
SSL-SC, IFLA



16 August 2014.

SSL Section SC members: from left, Debora Cheney (U.S.A.), Maria Elena Dorta Duque (Cuba) and Sylvia Piggott (Canada).



16 August 2014.

From left: Chiku Mchombu and Pat Wand, chair and member of SSL Section SC respectively.

MINUTES OF MEETING OF Social Science Libraries (SSL-SC)
Tuesday 19 August 2014. 11:30-13:00 | Room: Salle Tête d'Or 2
Lyon, France

ATTENDEES: Chiku Mnubi Mchombu (chair), Sylvia Piggott (secretary/treasurer), Kayo Denda, Debora Cheney, Britta Biedermann, Maria Elena Dorta Duque, Sebastian Nix, Odile Dupont, Patricia Wand, Gender Hayworth.

APOLOGIES: Liudmila Kildyushevskaya, Fred Hay.

OBSERVERS: Michele Behr, Selma Ilonga, Mabel Majanya, Ellen Ndeshi Namhila, Bosire Onyancha, Laverne Page, Magali Hurtel Pizarro, Fabien Vandermarcq, Tao Yang.

The Chair convened the Meeting as a continuation of the August 16, 2014 meeting

- a. Apologies from those not attending - see above

MEETING AGENDA

The following items made up this meeting's Agenda:

1. Report from Division Leadership Forum: Division 1 (Chiku and Sylvia)
2. Continuation of discussions on:
 - a. Satellite Conference in Windhoek, Namibia
 - b. Cape Town, South Africa conference
3. SIG RELINDIAL report/update (Dupont)
2014 satellite conference Paris
4. Should we submit a project request for funds?
5. Do we need an "official" mission statement for our action plans
6. Other Business
7. Adjournment

1. Report from Division Leadership Forum: Division 1 (Chiku and Sylvia)

The meeting was held on Sunday, August 17, 2014 from 8:30 to 10:00 in Salle Tete d'Or

The Division 1 Forum provides an opportunity for the Officers (Chairs and Secretaries) of the Sections and SIGS within Division 1 to meet each other and their Division Chair to encourage communication, the exchange of ideas and experience, and shared planning. The Division Chair is Andrew McDonald and the Secretary is Claire Germain. Officers were encouraged to attend the Officer's Training, Division Leadership Forum, IFLA Market place sessions, and the President and President-elect sessions.

The following initiatives and issues from the Governing Board and Professional Committee were reported on:

- Revision of IFLA's Strategic Plans and Key Initiatives
- Trend Report which is being discussed around the world and is being translated into action
- IFLA Lyon Declaration on Access to Information and Development – all should sign on to this and promote it as much as possible – send your input to Stewart Hamilton
- IFLA Standards Procedures Manual is being tested and will be digitized

- Review of IFLA structure to ensure that it works
- IFLA Library and Journal has a new editor – Steve Witt
- Planning for Cape Town – Conference title is: Dynamic Libraries Access, Development and Transformation
- Projects – The amount that is usually award for projects was hotly discussed. It is believed that the cap is set at 350 Euros – to be verified
- Communication – hot topic around access to emails of SC members – Dutch law does not allow Disclosure
- Division Chair election is imminent as the current Chair's tenure is ended. Please send recommendation for new Chair to IFLA – procedure can be verified in Officer's Corner or other sites in the IFLA web page.
IFLA-HQ support – Ina Dijkstra (ina.dijkstra@ifla.org) is substituting for Joanne Yeomans who is on maternity leave.

2. Continuation of Discussion from August 16 meeting

a) Satellite Conference in Windhoek, Namibia

Chiku will continue working with the local groups on this conference and keep SSL-SC informed

b) Cape Town, South Africa conference

All will continue to shape the title. Maria Elena suggested the Parliamentary Libraries section as a possible partner – Chiku will approach them on this suggestion. In the meantime, Sylvia, Debora Cheney, Sebastian, Maria Elena, and Eugene, will continue to shape the session topic and report back to the Board.

3. SIG RELINDIAL report/update (Dupont)

2014 satellite conference Paris – Outcome of meeting was as follows: 30 attendees from 11 countries and 5 continents.

Other intended achievements and activities:

- Work on indexing languages to help religious vocabulary enter the Semantic Web
- Learn how to serve the classical Arabic-Muslim culture through the development of FRBR (Functional Requirements for Bibliographic Records) cataloguing
- Collaborate with the IFLA Section Libraries for Children and Young Adults to further understanding between cultures at the very beginning of the social life
- Collaborate with the IFLA Section Rare Books and Manuscripts to facilitate conservation and discovery of older documents useful for religious searches
- Present open access tools that promote the development of knowledge about religions

Odile also displayed a copy of the book published by De Gruyter titled Libraries Serving Dialog.

4. Should we submit a project request for funds?

Not at this time

5. Do we need an “official” mission statement for our action plans

No agreement reached on this issue

6. Other Business

No other business

7. Adjournment

Meeting adjourned at 13:10

Respectfully submitted by:
Sylvia E. A. Piggott
Secretary/Treasurer
SSL-SC, IFLA



19 August 2014.

From left: Sebastian Nix, Sylvia Piggott, Chiku Mchombu and guests.

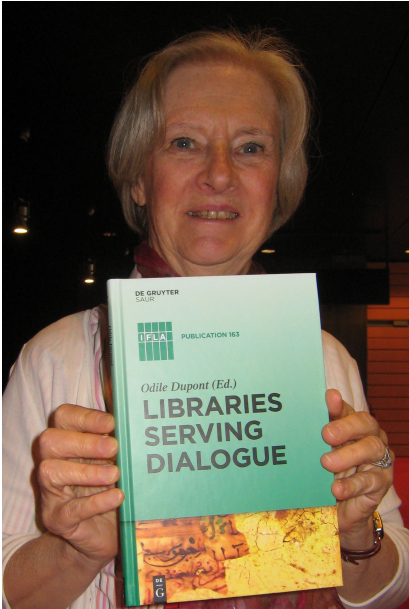


19 August 2014.

From left: Sebastian Nix, Sylvia Piggott, and Chiku Mchombu.

2014 SSL SIG RELINDIAL Report

By Odile Dupont



The book *Libraries Serving Dialogue* was published in July 2014 by De Gruyter (IFLA Publication Series no. 163). It includes works by theologians, librarians, IT persons, story tellers and a sociologist who describe and also imagine what is or could be the role of librarians in facilitating the dialogue between people.

The WLIC (World Library and Information Congress) of IFLA was held in Lyon, France and was very fruitful to strengthen Relindial; the first “World Café Meeting” took place, during which we debated about the future of our group. Very experienced and motivated new comers joined us to help think about our future.

A second meeting, a “Business meeting” gave us the opportunity to gather the ideas and organize the work following the wishes. The “Communication Officer” was named: Fabien Vandermarcq, who was a linchpin of the organization of our last satellite meeting in Paris.

This satellite: *Libraries as the Heart of the Dialogue of Cultures and Religions* was held in the Theologicum of the Catholic University of Paris. It has been very successful. The conference proceedings should be published at Cambridge Scholars Publishing who gave its agreement.

After the IFLA events, three representatives of Relindial attended the BETH (European Theological Libraries) congress: Magali Hurtrel Pizarro, Fabien Vandermarcq and the Convenor: myself! We have presented the activities of Relindial and some new members of BETH, Croatians, were highly interested as their country experiences the religious diversity for centuries. These colleagues will enrich our debates.

The general assembly of the ABCF, (Association des bibliothèques chrétiennes de France) gave us the opportunity of informing the French community of Christian librarians of Relindial’s activities.

All these meetings gave us opportunities of interesting new librarians on our topics. And these librarians are high level, motivated and from diverse origins: Western and Eastern Europe, Africa and Australia.

We are beginning to prepare the next WLIC IFLA in Cape Town. You will receive in some weeks the call for paper, and I hope that you will be numerous answering the call.

Last but not least, our American colleagues have accepted to organize an offsite session in 2016 in Columbus. It is a great joy for us. And we are quite grateful for that.

IFLA SSL SIG– RELINDIAL

Meeting Minutes
Thursday 21 August 2014 11:30-13.00
Salle Tête d'Or 2
Lyon, France

Present: Randa Alchidiac, Javiera Bravo, Michèle Behr, Theresa Byrd, Maria Elena Dorta-Duque, Donatus Duesterhaus, Odile Dupont, Araceli Garcia, Chiku Mnubi Mchombu, Magali Hurtrel Pizarro, Sylvia Piggott (recorder), Marie-Cécile Robin, Ahmadou Toure, Fabien Vandermarcq, Jennifer Younger.

Welcome: Odile welcomed all including Theresa Byrd of University of San Diego, USA and Toure Ahmadou of Université des Lettres et des sciences humaines de Bamako, Mali

Apologies: Margaret Tarpley, John Weaver, Patricia Wand, Kayo Denda

Addition to Agenda: There were no additions to the Agenda

Minutes of World Café Meeting: Minutes were read by Odile. Outcome of meeting was as follows: 30 attendees from 11 countries and 5 continents. Approved by the attendees.

At this time Fabien Vandermarcq was elected Information Officer of the SIG; Randa Al Chidiac volunteered to create a distribution list for the group. All members should send Randa their email addresses. Odile volunteered to find an inter-religious contact by consulting the newly published book. Randa mentioned that Mendeley is a good bibliographic citation tool for religious citations.

Odile also displayed a copy of the book published by De Gruyter *Libraries Serving Dialogue*.

Report of the activities of RELINDIAL 2013-14 (See 16 August Minutes of the SSL Section, p.6)

Discussion of the theme for Cape Town conference: After much discussion the group approved the theme for a Call for Paper on the topic: *“Libraries as a Safe Place for Religious Dialogue and for the Promotion of Cultural Understanding”*. Volunteers to help with this conference were: Odile Dupont, Magali Hurtrel, Fabien Vandermarcq, Randa Al Chidiac

Discussion on the possibility of a satellite in the USA in 2016 – no conclusion was reached but discussion will continue in the future.

Adjournment of Meeting: meeting adjourned at 13:10



Call for Papers



2015 IFLA World Library and Information Congress
Social Science Libraries Section Satellite Meeting
Safari Hotel, Windhoek, [Namibia](#)
11-12 August 2015

[The Role of Libraries and Information Centres in Supporting National Development](#)

IFLA [Social Science Libraries Section](#) in collaboration with Namibia Information Workers Association, Namibia Library and Archives Services (NLAS) and Human Rights and Documentation Centre, University of Namibia, invites submission of abstracts of research based papers that relate to the theme: **The Role of Libraries and Information Centres in Supporting National Development.**

The conference will provide a platform for librarians and information workers with an opportunity to share and develop best practices relating to the roles of libraries in supporting national development for socio and economic development.

Papers are invited relating to the following sub-themes:

- Agriculture and Natural Resources
- Access to Information and Human Rights
- Education and Literacy
- Access to Information and Good Governance
- ICT for promoting Sustainable Development
- Employment Creation
- Youth Empowerment
- Promotion of Small and Medium Enterprises
- Women in Decision Making

Important Dates/Deadlines:

30 January 2015	Submission of abstracts (with 200-words)
6 February 2015	Acknowledgement of receipt, with provisional acceptance/rejection
20 February 2015	Submission of four page extended outline of paper
6 March 2015	Notification of acceptance
8 May 2015	Submission of completed draft paper
26 June 2015	Submission of final paper
17 July 2015	Submission of Conference Presentation PowerPoint

No late submissions will be accepted. All abstracts will be blind peer reviewed. Relevance to the theme and sub-theme of the conference, originality and applicability to the conference audience will be key considerations in the acceptance of all submissions.

Please note that presenters are required to organize their own travel and accommodation arrangements in Windhoek, Namibia. No financial support can be provided by IFLA, but a special invitation can be issued to authors.

To submit a **paper** proposal please include your name(s), institutional affiliation, mailing address, and email address along with a title and abstract of no more than 200 words.

Please send via email to: kdenda@rulmail.rutgers.edu; and copy to cmchombu@unam.na and Veno.Kauaria@moe.gov.na

Registration and Travel:

The conference venue will be the Safari Hotel, Windhoek, Namibia. For more information on registration, travel and accommodations please contact: tshuumbili@gmail.com; wutoni@unam.na; lmundengi@gmail.com or pnamwaalwa@nlas.na for additional details.



Country: Namibia

Latitude: 22° South

Longitude: 17° East.

Total Area: 824 292 km².

Capital: Windhoek,

Latitude: 22°35' South and,

Longitude: 17°4' East.



Captivating desert landscape in Namibia.



2015 IFLA World Library and Information Congress

Joint Section:

Social Science Libraries Section and Libraries and Research Services for Parliaments Section

How Parliamentary Libraries and Social Science Libraries Support Socio-economic Policy and Program Development for Societal Improvements: Products, Marketing, Access, and Assessment

Social science libraries and parliamentary libraries have something in common: they collect information resources, make them available, and offer a variety of services for decision makers. Their clients can be researchers and consultants engaged in developing and implementing programs aimed at improving socio-economic conditions such as labor and employment, immigration and wealth distribution, or members of parliaments and their staff who are actively involved in shaping legislation on such issues.

Along with their potentially important role, these libraries also face multiple challenges in the digital age. Search engines such as Google, sites like Wikipedia and open access journals make it appear as if information is freely available on the Internet, and raise expectations from clients that everything should be available in digital form immediately. In addition, budget constraints have made it difficult for many libraries to carry out their basic mission, let alone consider new and innovative services.

Thus, it is more important than ever for libraries to have streamlined processes in place that most effectively fulfill their clients' needs and expectations, i.e. to collect and deliver resources and services to enable clients to make informed, timely decisions. They have to continually adapt to their users' needs and to efficiently make their resources and services visible and easily accessible.

This session aims to present and discuss best practices showcasing how social science and parliamentary libraries have successfully established and implemented sustainable processes, linking a continuous monitoring of user needs to product development and marketing activities targeted at decision makers.

This will be done in a "world café" setting starting with three "lightning talks" (about 8 minutes each) that should be focused either on one or more of the four "pillars" below.

1. Identify their clients' needs;
2. Develop custom-tailored products and services (a unique collection or database; innovative reference/instruction services; technology applications incorporating library resources or information sources; a new approach to combining a service, collection, or technology; etc.) which substantially contribute to fulfilling these needs;
3. Establish technical and marketing routines which help them to make their clients discover and use their resources and services in the most straightforward and easy way possible; and
4. Assess their work processes and services, so as to continue to make improvements.

The lightning talk presenters will make clear how a library managed to *really* support decision makers' action for social development. The examples may range from user studies to successful advertising campaigns.

After the presentations, all participants (up to 100) in the session may have the opportunity to successively discuss the different aspects highlighted in the presentations and to enrich the session by contributing their own experiences. The outcome of this session could be the starting point for a collection of best practice examples from parliamentary and social science libraries from all over the world.

SEE YOU IN CAPE TOWN!